



978.833.0619
auntie@auntiedog.com

BOARDING TERMS & CONDITIONS

Auntie Dog, ("We", "Us", "Our", "Ours") and the above named customer ("You", "Your", "Yours") agree as follows regarding the boarding of the above named dog or dogs (collectively, "Dog"):

1. We agree to provide complete and personalized care for Your Dog. In particular, We will (i) board Your Dog a separate "guest room" with appropriate toys and bedding, (ii) engage Your Dog in exercise and "playtime" at least five times per day, including individual walks, (iii) feed Your Dog the food that you provide, observe any dietary restrictions you set, and administer any required medications, and (iv) in general, comply in all respects with the relevant standards imposed by the American Kennel Boarding Association. You are welcome to check on Your Dog during his/her stay during Our hours of open operation.
2. You agree to pay Us the Daily Rate set forth above for each day, or portion of a day, that Your Dog is in Our possession and care. You agree to pay one half of the total estimated cost of Your Dog's stay at the time the reservation is made (see below) and the balance due at check-in (see below). Your reservation is not confirmed until after we receive your deposit. All other amounts, if any, are due at check-in. For purposes of this agreement, a "day" runs from the time of check-in, which is between 2:00 p.m. and 7:00 p.m., until check out, which is 12:00 noon the following day. We will impose a late charge of \$5.00 per hour for each hour that you fail to pick up Your Dog after check out time. After 3:00 p.m., in addition to the late charge, You agree to pay Us in full our Daily Rate for another day. Early check-in may be available at a charge of \$5.00 per hour.
3. Reservations with a specific date and time of check-in and check out are required. There is a cancellation policy. You must notify Us no later than 96 hours before Your scheduled check-in date. All deposits are non-refundable if you fail to cancel your reservation 96 hours prior to your scheduled check-in. If You fail to pick up Your Dog within seven days following the check out date of Your reservation, Your Dog will become Our property and thereafter, We will dispose of Your Dog in any lawful and humane manner that We deem advisable in Our exclusive discretion.
4. By signing where indicated below, You affirm that Your Dog: (i) is not sick, (ii) is three months of age or older, (iii) is duly licensed to You in accordance with the laws of Massachusetts, or the place of his/her residence, (iv) is current on all vaccinations, including DA2PP (distemper/parvo combo), rabies and Bordatella, (v) on a flea preventative treatment year round, and (vi) on Heartworm preventative from June – November.
5. We reserve the right to refuse any Dog at any time in Our discretion.
6. You agree that We can take Your Dog to a veterinary clinic of Our choosing in the event that We determine that Your Dog is sick, injured or otherwise in need of veterinary treatment. You agree to pay all costs for such veterinary care.
7. You understand and acknowledge that the behavior of dogs is inherently unpredictable and that Your Dog may cause injury to himself/herself, other dogs, other property and to persons (including Our employees). Therefore, while We will carry out Our duties under this agreement, You agree to release Us (and Our employees and representatives) from all liability for injury or sickness occurring to Your Dog while Your Dog is boarding with Us, including, without limitation, any sickness or injury caused by Us. Furthermore, You agree to indemnify and hold Us (and Our employees and representatives) harmless from all claims, loss, costs, damage or expense arising in any way out of the presence or activities of Your Dog at our facility during his or her stay, including, without limitation, injuries or death of persons (including Our employees and representatives), other dogs or damage to property.
8. This agreement: (i) supersedes all prior agreements, constitutes our complete understanding and is not subject to any understandings or conditions that are not set forth herein, (ii) may only be modified by a signed writing, and (iii) shall be governed by the law of Massachusetts. All disputes between You and Us relating to the construction and enforcement of this agreement shall be exclusively determined by binding arbitration before the American Arbitration Association in Boston, Massachusetts, under its Commercial Arbitration Rules, and that judgment on the arbitrator(s) award may be entered in any court of competent jurisdiction. The arbitrator(s) shall award costs of arbitration and reasonable attorneys' fees and expenses to the prevailing party in the arbitration.